

PLEASE READ-
IMPORTANT
INFORMATION

Customer Proprietary Network Information – Special Notice

Effective **December 8, 2007**, new FCC rules associated with Docket No. 07-22 will go into effect to further protect your Customer Proprietary Network Information (CPNI).¹ All communications companies have an obligation to protect the confidentiality and proprietary information of their customers. Federal law requires that communications companies take specific steps to ensure that CPNI is adequately protected from unauthorized disclosure.

Pursuant to the new rules, beginning **December 8, 2007**, we are obligated by the FCC to implement the following safeguards to protect your CPNI:

- Call-in customers will be authenticated with a personal identification number that will appear on the front page of their bill or by a pre-determined password.
- Walk-in customers will be authenticated by presenting a valid photo ID matching the name on the account.
- All customers will be offered the option of setting up a password and back-up authentication for lost or forgotten passwords.
- Customers will be immediately notified of certain account changes, including changes made to passwords, back-up authentication questions, online accounts, or address of record.²

NOTICE: CPNI will only be shared with the person or persons named on the account. If you wish to authorize others access to the account and the authority to make changes to the account, please complete the enclosed account information form and return it with your payment. You can also use this form to designate your CPNI password and back-up authentication questions.

Protecting our customers' CPNI is a priority to us and we assure you we will take all the necessary precautions to do so. If you have any questions about this notice or the new rules, please call our Business Office at 944-2103.

We appreciate your business.

GENESEO TELEPHONE COMPANY
CAMBRIDGE TELEPHONE COMPANY
CAMBRIDGE TELCOM, INC.
HENRY COUNTY TELEPHONE COMPANY

¹ CPNI is defined as "(A) information that relates to the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service subscribed to by any customer solely by virtue of the carrier-customer relationship; and (B) information contained in the bills pertaining to telephone exchange service or telephone toll service received by a customer of a carrier."

² Address of Record is defined as an address, whether postal or electronic, that is associated with the customer account for at least 30 days.

IMPORTANT -ACCOUNT INFORMATION FORM

COMPLETE & RETURN

Please complete the following information and return this form with your telephone bill payment.

Account Name: _____

Phone Number: _____

The following will be added to my phone account information in accordance with the FCC's ruling to protect my proprietary information.

CPNI Password: _____

Back-up authentication questions for lost or forgotten password
You may choose to answer up to four of the following:

Favorite Color: _____

Pet's Name: _____

Favorite Sports Team: _____

Favorite Hobby: _____

I authorize the following person(s) to obtain information and make changes to my telephone account.

Signature (required) Must be signed by the person on the account.

Date

